From: Bert (038) Vivian Goff

To: Microsoft ATR

Date: 1/27/02 11:36pm

Subject: Microsoft Settlement

This e-mail is to express my strong concern with and disapproval of the proposed settlement between Microsoft and the government. I urge that much stronger constraints be placed upon Microsoft than now proposed.

I am especially concerned about the monopoly situation with pre-loading Windows on virtually all Intel systems sold. There should be substantial unbundling of the software from the hardware so that both consumers and business have a meaningful choice.

The situation with Office software is not much better, but here I think the problem has more to do with Microsoft's control and frequent changing of the file formats. I recommend that the solution include public, free documentation of all file formats BEFORE release of any office product upgrades. In addition, there should be clear public documentation of ALL operating system (Windows) functions used by Office.

Hopefully a settlement will address these issues and ensure a much more open marketplace in the future.

Sincerely, Bert Goff

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